Addition to FAQ for New York State voters

New York State ballots were sent out this week. However, we have heard from a number of New York voters who are having a range of problems receiving and downloading their ballots. Some of their issues include:
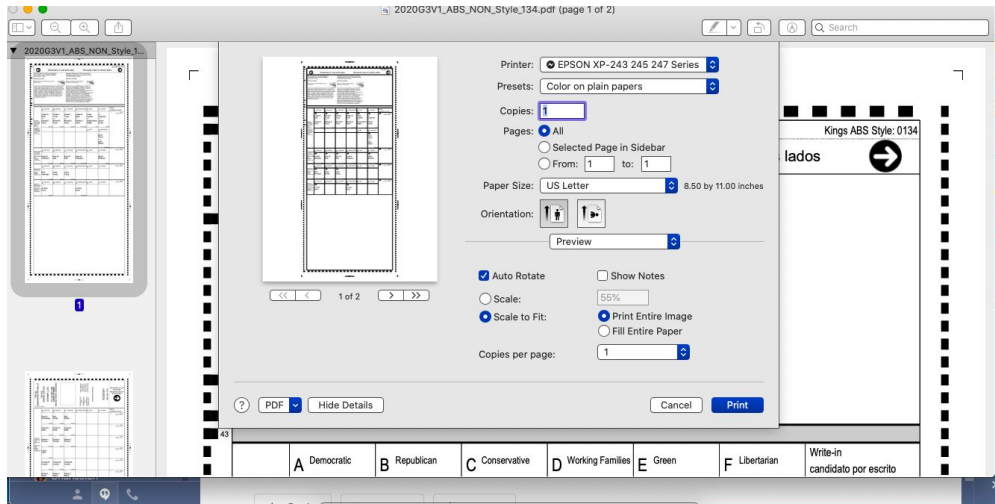- Not receiving email notification that their ballot is ready
- Not being able to find themselves as registered voters on the state voter website, https://nysballot.elections.ny.gov/DownloadBallot/SearchVoter even if they have been confirmed as registered by their county officials
- Not being able to access their voter key
- Questions and concerns about printing and preparing their ballots and security and transmission envelopes

It has been confirmed that there are some technical issues that are still being ironed out with the New York State website.

Recommendations:
1. **Voters who have not been confirmed as registered voters** by their county officials should submit a new FPCA (Federal Post Card Application) through https://www.votefromabroad.org ASAP
   a. Voters should also submit the Federal Write-In Absentee Ballot (FWAB), described below, to have a back-up in case their ballots do not arrive in a timely manner.
   b. Voters may be able to mail in the FPCA and the FWAB in the same envelope, and should confirm this with their county election officials.

2. **Voters who have been confirmed as registered voters** by their county officials, but are not listed on the state website or cannot access their voter key should submit a Federal Write-In Absentee Ballot (FWAB) through https://www.fvap.gov ASAP and no later than 30 days before the election.
   a. The FWAB is an emergency backup ballot for Federal voters only. This backup ballot can be completed using the online guide found at https://www.fvap.gov/guide or picking up a hard copy version from your nearest U.S. embassy or consulate.
   b. Once you complete the form, you will be able to download and print the PDF package to sign and send to your election office. This PDF package includes a pre-addressed label.
   c. Don't forget a security envelope. (Use a separate blank envelope and write "Security Envelope" on it and place your voted ballot in it. This keeps your vote private).

3. **Issues printing and preparing the ballot and security and transmission envelopes**

a. The downloadable instructions describe how to print the ballots and envelopes. These are written for PC users. Mac users can follow these instructions:

b. In the 'Scale to Fit' setting, for the ballot, select 'Print Entire Image'. For the envelopes, experiment with 'Print Entire Image' and 'Fit Entire Page' to see which folds best.
c. The envelopes work well if folded and taped (along the entire fold lines) as directed.
d. Voters should put sufficient Canadian postage on the transmission envelope and add USA to the final address line.